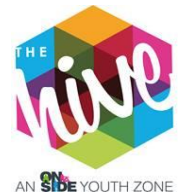


# OUTREACH YOUTH WORKER



**Location:** Street based in North Birkenhead

**Hours:** Tuesday/Wednesday evening 3 hours per night

**Pay:** Up to £9.50 per hour

**Reporting to:** Cradle to Career Project Lead

**Contract:** Initially a 12-month contract

## **About Us**

Working alongside partner organisations Cradle to Career we will be engaging with local young people in their environment on an Outreach basis. To deliver youth work with the aim of providing diversion activities and signposting young people to services that satisfy their needs and wishes.

Cradle to Career brings together residents, local services, professionals, and community leaders to support the children and young people of North Birkenhead.

It puts the people of North Birkenhead at the heart of education, services, and local decision-making.

It aims to:

- Significantly improve literacy standards among children
- Give families easy access to the support they need
- Improve the quality of life for all
- Create new opportunities for local children and young people.
- Improve communication between the community and the organisations that serve them.

## **The Role**

We are looking for experienced youth workers who have experience of working in street-based Outreach to ensure we are encouraging young people from across North Birkenhead to attend the hub and reduce anti-social behaviour. You will work directly away from the youth zone and youth hub with young people to enable and encourage them to access the hub; working in a challenging environment, remaining calm under pressure, dealing with challenging behaviour whilst maintaining overall discipline with good humour and continuing to engage with the young people. To directly approach and engage with groups of young people in the community, building relationships and helping to both keep them safe and reduce anti-social behaviour.

## **Responsibilities**

- To make contact and establish relationships with young people from all areas of North Birkenhead.
- To encourage and enable young people to participate in a range of personally challenging activities.
- To build trusted relationships with young people and the local communities they live in with the long-term goal of young people engaging in positive activities.
- To work directly with children and young people to develop their social skills and build their confidence by delivering programmes of activities and services.
- To confidently deal with challenging behaviour in a safe, fair, friendly, and consistent manner.

- To directly deliver a high-quality programme of activity that is exciting, safe, varied, innovative, developmental, and directly responds to the diverse needs, concerns and interests of the members.
- To design and promote a programme of activities to ensure that opportunities are accessible to all who wish to become involved.
- To work flexibly to ensure the needs of the members are met, including disadvantaged children and young people and those with disabilities or additional needs.
- To ensure that the members maintain a high standard of behaviour and discipline
- To ensure the participation of young people in activities and that their ideas contribute fully to the delivery and evaluation of activities.
- To report engagement numbers of street-based activities to the Outreach Manager or session lead after each session.
- To always promote and safeguard the welfare of children and young people.
- To be an active member of the team and operate in line with the values and principles of Wirral Youth Zone.

### **Additional Information**

The successful candidate will join a strong, supportive team often referred to as a family who all share the aspiration of giving young people the best opportunity to be the best version of themselves. The successful candidate will be given access to an employee assistance programme provided by Medicash, be eligible for the team recognition scheme and will be given the opportunity to attend multiple training sessions. Successful candidates will also have use of the onsite gym during restricted hours subject to a gym induction.

### **Personal Specification**

	<b>Essential</b>	<b>Desirable</b>
<b>Experience</b>		
Face to face activity delivery, working with children and young people (aged 11 plus) both in groups and individually	✓	
Experience of working with challenging young people	✓	
Experience of supporting young people who are disaffected, underachieving and / or have social / emotional barriers to participation	✓	
Experience of working with young people in a street based or detached environment	✓	
<b>Skills and Abilities</b>		
Strong commitment to children and young people and an ability to engage and build positive relationships with all young people, including disengaged and disadvantaged young people	✓	
Ability to develop good professional relationships with children, young people, and adults	✓	
Ability to work with young people to develop their social education by providing programmes of activities, services and facilities that are fun and enable young people to develop	✓	
Ability to coach, encourage, motivate and provide reliable support to children and young people	✓	
Confidence in managing a group of children and young people	✓	
Ability to deliver high quality activity programmes with children and young people who face social exclusion, disadvantage, and disaffection	✓	
Ability to identify and challenge discrimination and discriminatory behaviour, taking appropriate action as necessary	✓	
Excellent written and verbal communication skills	✓	
<b>Knowledge and Understanding</b>		

Understanding of the principles of working with children and young people	✓	
Understanding of issues affecting young people's lives	✓	
Knowledge of health and safety, diversity awareness and safeguarding best practice and how these relate to children and young people	✓	
Delivery of activities within an equality framework	✓	
<b>Personal Qualities</b>		
Positive and enthusiastic	✓	
Punctual and reliable	✓	
Commitment to personal and professional development	✓	
A flexible attitude to work and a willingness to perform a variety of duties to ensure an efficient and effective service	✓	
Willing and able to work in the evenings, and at weekends	✓	
Willingness to work in all weather conditions	✓	

# ON INSIDE YOUTH ZONES NETWORK VALUES



## YOUNG PEOPLE FIRST

Young people are at the heart of everything we do, inspiring and challenging us to deliver services that exceed their needs and challenge them to be the best they can be.

## EXCELLENCE

We encourage ourselves and each other to be best we can be through continuous learning and improvement, and a focus on finding solutions.



## RESPECT

We act with honesty and integrity, celebrating diversity across the whole organisation and caring about each other, our young people and the Youth Zone environment.



## AMBITIOUS

We are passionate and driven in taking on new challenges, embracing new ideas, and exceeding our ambitions for young people, the Youth Zones and our local communities.

## COLLABORATIVE

We will create and nurture strong, creative partnerships, working together to achieve better results and outcomes for young people.

