## Role Profile

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| **Job title** | Holiday Club Youth Worker | **Salary:** | From 8.21 per hour |
| **Reporting to:** | Relevant youth work managers |  |  |
| **Location:** | Wirral Youth Zone | **Hours:** | Various during school holidays |
| **Key Relationships:** | Youth Zone staff, young people, parents, and local partners | | |

**Job Purpose:**

Youth Work, alongside sport and art is at the heart of The Hives offer to young people. The Hive’s Youth Work team are key to supporting all young people to reach their full potential as well providing young people someone to talk to and encouraging young people to engage, on their own terms, with the wider offer and programme at The Hive.

**Context of the post:**

Youth Zones are amazing places: accessible, vibrant, welcoming and fun and caring are just some of the words used by young people to describe their Youth Zone. Wirral Youth Zone, which opened in spring 2017 is no different. Youth Zones are for young people aged 8 to 19, and up to 25 for young people with additional needs. Wirral Youth Zone is part of the growing OnSide network alongside Bolton, Blackburn, Manchester, Oldham, Carlisle, Chorley Wigan and Wolverhampton.

Open 7 days a week, at weekends and during school holidays, the Youth Zone’s purpose is to help young people grow to be happy, healthy and successful adults. The state-of-the-art £6 million building will provide young people with access to a range of activities, all offering young people the opportunity to try new things, meet new friends and gain support from friendly, warm and positive staff and volunteers. The facilities include a 3G pitch, a gym, sports hall and recreation area, and dance, arts, music and media suites.

As a member of The Hive’s holiday club team you will be deployed across the Youth Zones in areas such as:

* **The Rec Area** where young people have space to chill out and meet friends. Equipped with pool tables, games consoles, informal arts area, and canteen, chill out space. In this area the Youth Work Team will be responsible for making sure all young people are welcomed into The Hive, delivering a programme of exciting games, competitions and challenges for young people as well as conversation starters, informal education and issue base workshops.
* **Training Kitchen** where young people can develop a range of life skills such as cooking, budgeting and healthy eating.
* **Health and Wellbeing Room** a space for young people to discuss and workshop a range issues which matter to them, as well as access support, advice and guidance on a wide range of topics.
* **Sports hall** where our young people get to try, train and join teams in a variety of sports.

We are looking for flexible and creative members of the Youth Work Team to ensure we have the best possible offer to young people during holiday clubs.

**Values and Aspiration**

The young people’s chosen name “The HIVE” represents the aspirations and values that young people feel their Youth Zone stands for. The Youth Zone is a ‘hive’ of activity, adventure and fun for all young people where they can try new experiences and learn new skills. The Hive is a place where young people can reach their full potential, grow their dreams and achieve their goals. It is a safe and supportive community for young people to belong and be themselves.

We are looking for someone who is able to deliver on the young people’s aspirations and who

* Is a positive role model for young people who believes and recognises young people’s potential
* Has positive and “can do” attitude
* Take responsibility for their own actions
* Is committed to a culture of continuous improvement and subscribes to a “tonight’s better than last night philosophy”
* Is willing to go the extra mile to ensure great provision for young people

**Duties and Responsibilities – General**

* Work within the performance framework of Wirral Youth Zone and OnSide
* Represent Wirral Youth Zone positively and effectively in all dealings with internal colleagues, and external partners
* To be alert to issues of safeguarding and child protection, ensuring the welfare and safety of Youth Zone members is promoted and safeguarded, and to report any child protection concerns to the designated Child Protection Officers using the safeguarding policies, procedures and practice (training to be provided)
* To assist with any promotional activities and visits that take place at the Youth Zone
* To actively promote the Youth Zone and positively contribute towards increasing Youth Zone membership
* To adhere to Wirral Youth Zone policies at all times, with particular reference to Health and Safety, Safeguarding and Equal Opportunities

**Special Requirements**

* This post is exempted under the Rehabilitation of Offenders Act 1974 and as such appointment to this post will be conditional upon the receipt of a satisfactory response to a check of police records via Disclosure and Barring Service (DBS)
* A willingness to work unsocial hours during evenings and weekends is required
* The ability and willingness to travel to events in the region and beyond
* Ability to identify and challenge discrimination and discriminatory behaviour, taking appropriate action as necessary

**Person Specification**

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| **Selection Criteria\***  A = Application Form I = Interview T = Test/Personality Profile | **Essential or Desirable** | **Method of Assessment** |
| **Experience** | | |
| Experience of leading and working with groups of young people aged 8-12 | Essential | A & I |
| Experience of working with young people from diverse backgrounds and with challenging needs | Essential | A & I |
| Experience working in a Youth Centre or equivalent | Desirable | A & I |
| Experience of working with young people with additional needs and disabilities | Desirable | A & I |
| Experience of team working | Essential | A & I |
| **Qualifications** |  |  |
| Level 2 Youth Work Qualification | Desirable | A |
| Additional relevant qualifications or training (e.g. team games, safeguarding) | Desirable | A |
| **Skills** |  |  |
| Ability to deliver high quality work creatively with children and young people, including those who face social exclusion, disadvantage and disaffection and manage such a group | Essential | A & I |
| Able to work as part of a team and under own initiative | Essential | A & I |
| Able to plan and evaluate programs of activity including production of session plans and evaluations | Essential | A & I |
| Able to communicate effectively with young people, parents, team members and members of the public  Able to work under own initiative | Essential | A & I |
| Able to deliver within an equal opportunities framework | Essential | A & I |
| Ability to engage and build positive relationships with young people including disengaged and disadvantaged young people | Essential | A & I |
| Ability to coach, encourage, motivate and provide reliable support to children and young people | Essential | A & I |
| **Knowledge** |  |  |
| Understand the principles of working with children and young people, the issues affecting their lives and knowledge of their needs | Desirable | A & I |
| Knowledge of health and safety, diversity awareness and safeguarding best practice | Essential | A & I |
| Basic knowledge of support pathways for young people | Desirable | A & I |
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**Wirral Youth Zone are committed to safeguarding and promoting the welfare of children, young people and vulnerable groups.**

**OnSide Youth Zones Values**

As a Youth Zone community our values provide us with cohesion as a group. We celebrate our differences; however, these values help ensure our actions, behaviour and motivations as colleagues and volunteers reflect our shared vision.

1. **Serving Young People**

* Focus on serving young people
* Continuous improvement in the service we offer
* Building relationships

We are dedicated to the development of young people and shall always strive to provide them with an environment and activities that will best inspire and develop them; that can deliver the ‘wow’ factor and leave a lasting impression.

We shall work to high standards and go the extra mile to build strong, positive relationships with young people. We welcome all young people as they are, and support them to make good decisions, ensuring their changing needs remain at the heart of our services.

1. **Can-Do Approach**

* Getting results
* Motivating others
* Determination

We shall deliver exceptional results through our passion and energy, pushing the bar higher. We will encourage ourselves and others to take on new challenges, whilst offering support and seeking advice at times, with a real pride in what we do.

We must be resilient and determined to achieve our goals. We all understand that sometimes we will not get there but often we will achieve spectacular success.

**3. Teamwork**

* Openness
* Supporting others
* Valuing and respecting others

In our network every job and volunteer role is important. We value each person and his or her job as much as we value our own. We recognise the efforts of others, whether seen or unseen. We strive to be a team of high-quality coaches; sharing our experience and best practice across the network and in turn benefiting from the experience of others.

We should encourage different views to our own, and support colleagues in their decisions irrespective of their outcome. We should be able to challenge colleagues openly, speaking up on controversial issues without fear. Therefore our relationships will develop with each other based on trust, respect and dignity.

1. **Doing it Right**

* Acting with integrity
* Constant personal improvement
* Developing others

We are passionate about doing it right and are happy to seek specialist help when needed. We will train and be trained.

We encourage learning and development and will achieve ever-increasing personal competence resulting in a culture of constant improvement and professionalism.

**5. Innovation Friendly**

* Innovative environment
* Individual creativity

We want to provide an environment that generates innovative ideas and solutions; we are trailblazers. We wish to encourage employees, volunteers and young people to experiment with process and service provision.

We want an environment where innovation and creativity can flourish. We want a network where there is freedom for individuals to think differently.